



SOUTH FLORIDA

Objectives

- Define how the technological ecosystem interacts with individuals and organizations
- Describe current applications for managing metabolic disorders
- Discuss barriers and implications of technology integration

SOUTH FLORIDA

Disclosures

We, or our immediate family members, including spouse or partner, have no financial relationship(s) relevant to the content of this educational activity

Technological Ecosystem

Polling Question

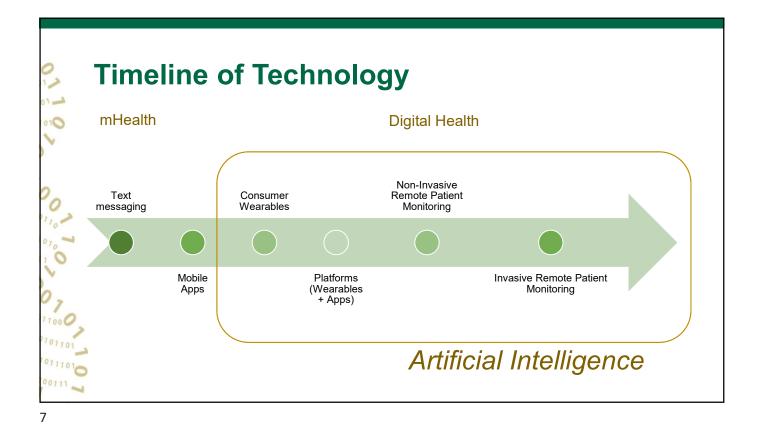
What pharmacy setting do you primarily practice in?

- A. Chain Community
- B. Independent Community
- C. Managed Care
- D. Ambulatory Care
- E. Inpatient
- F. Other

Polling Question

Free response

What type of digital health technologies do you encounter in your practice setting?



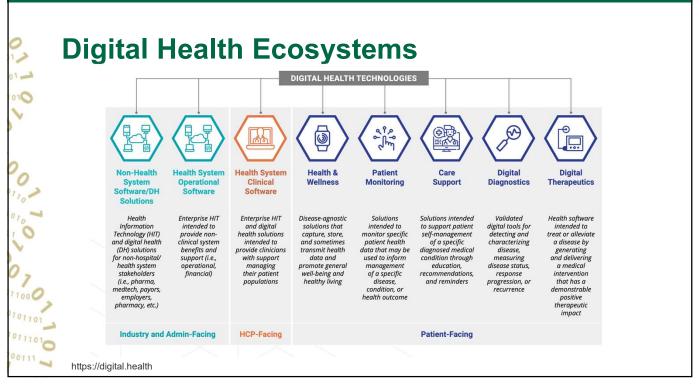
Ecosystem

- Definition: a set of capabilities and services that integrate value chain participants through a common commercial model and virtual data backbone
 - Enables seamless data capture, management, and exchange
- Purpose:
 - Create improved and efficient consumer and stakeholder experiences
 - Solve significant pain points
 - Improve inefficiencies

Singhal S., Kayyali B., Levin R., Greenberg Z. The next wave of healthcare innovation: The evolution of ecosystems. Healthcare Systems & Services, McKinsey & Company. June 2020.

0111



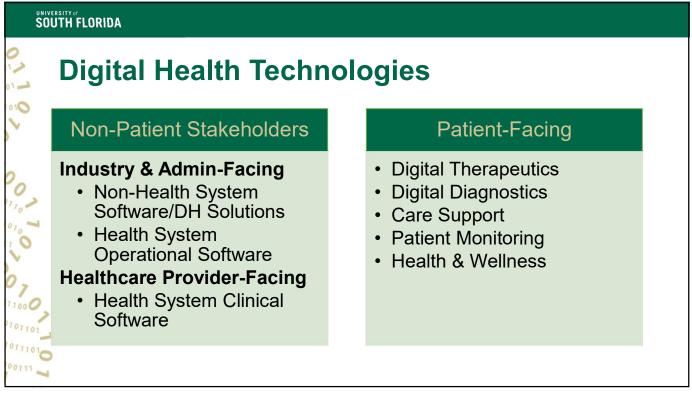


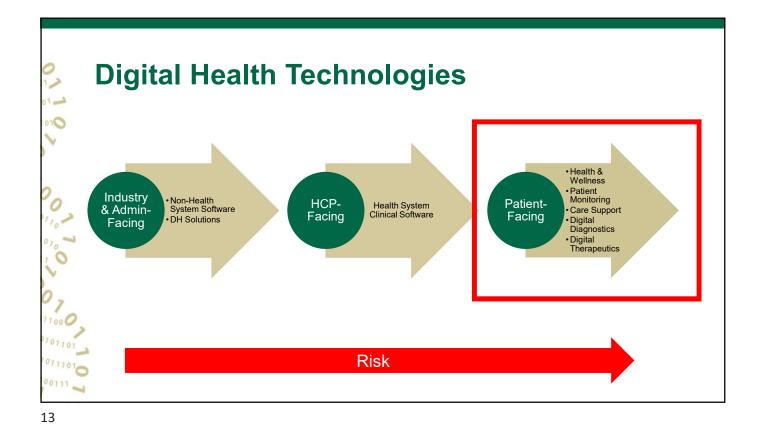
Digital Health Technologies (DHTs) DHTs are computing platforms, connectivity, software, and sensors used for health care and related issues DHT categorization based on: End users/beneficiaries Intended here fite (desired)

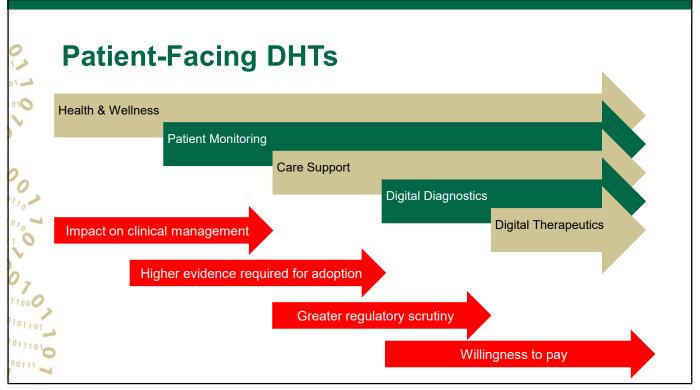
- Intended benefits/claims
- · Level of regulatory scrutiny
- Strength of evidence
- Intervention type

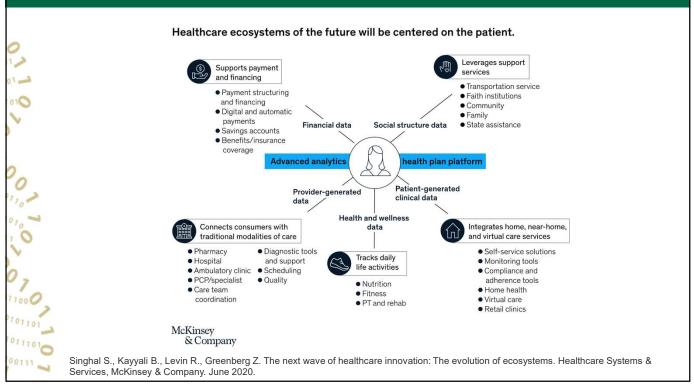
U.S. Food and Drug Administration, "What is Digital Health?," September 22, 2020

11

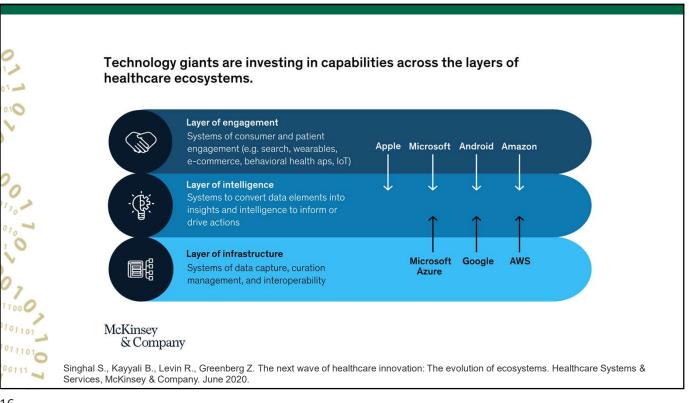












Assessment Question

Digital health ecosystems serve the purpose of

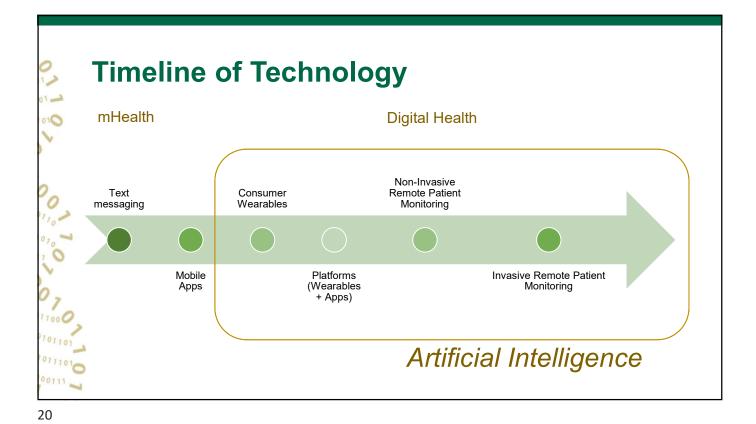
- a. Creating improved and efficient consumer and stakeholder experiences
- b. Solving significant pain points
- c. Improving inefficiencies
- d. All the above

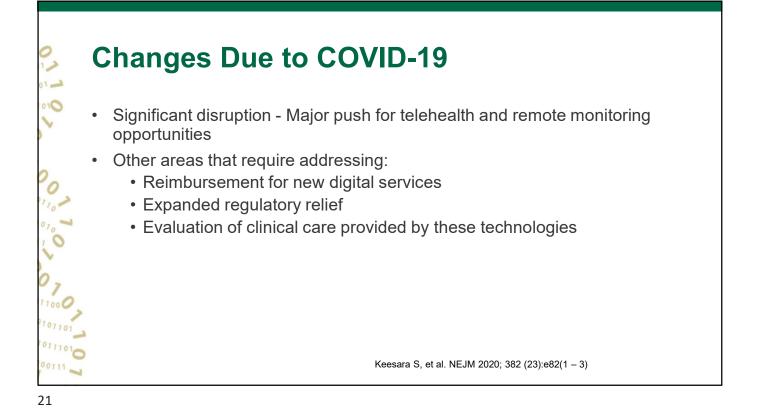
Assessment Question

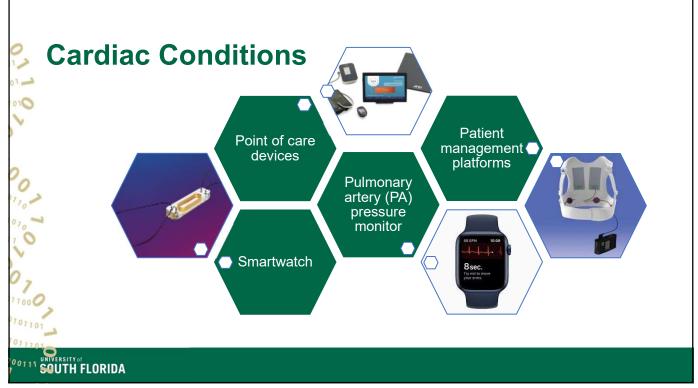
The patient-facing digital health technology that has the greatest potential for impact on clinical management, requires higher evidence for adoption, is more scrutinized by regulations, however, presents the greatest opportunity for pay is

- a. Health and wellness
- b. Patient monitoring
- c. Care support
- d. Digital diagnostics
- e. Digital therapeutics









Digital Health in Medication Adherence

- Gandapur Y, et al., Systematic review (n = 10)
 - Included text messages, Bluetooth-enables pillboxes, online messaging platforms, interactive voice calls
 - Current evidence suggest it can improve medication adherence in patients with cardiovascular disease
- Conway CM, et al., Integrative review (n=13)
 - Included interactive voice response, SMS, text messaging, telemonitoring, and interactive software technology
 - No conclusive evidence for improve medication adherence in patients with diabetes or hypertension

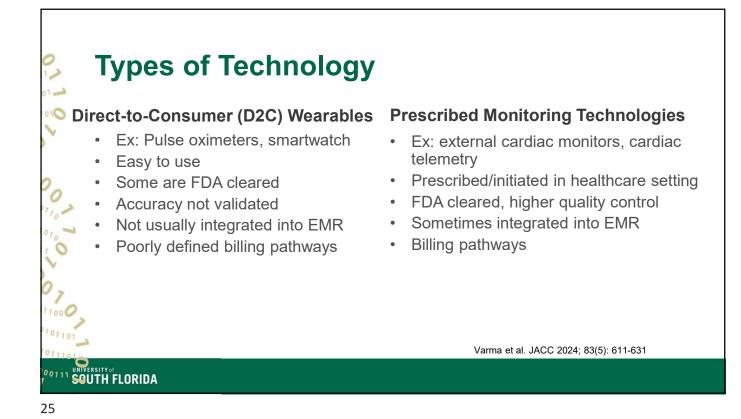
Gandapur Y et al. EHJ - Quality Care and Clin Outcomes 2016; 2: 237-244; Conway CM et al. JMIR Diabetes 2017 Jul-Dec; 2(2): e20

Pros of Wearables

- Patient engagement and behavior modification
- Medication adherence
- · Personalized health care
- Disease detection/diagnosis
- Decision support for disease management
- Novel biosensors
- Patient-generated health data
- Clinical research

SOUTH FLORIDA





Screening for Atrial Fibrillation

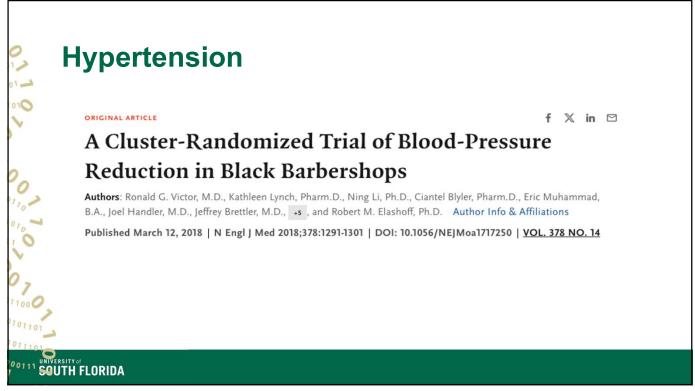
- REHEARSE-AF: Use of single-lead smartphone-based ECG in patients > 65 y/o with CHADS-VASc score > 2 – associated with 4-fold increase in rate of AF detection
- VITAL-AF: Screened patient either through PE or device and showed similar rates of detection
- Largest Mass Population-Based Studies:
 - (1) Apple Heart
 - (2) Huawei Heart
 - (3) Fitbit Heart

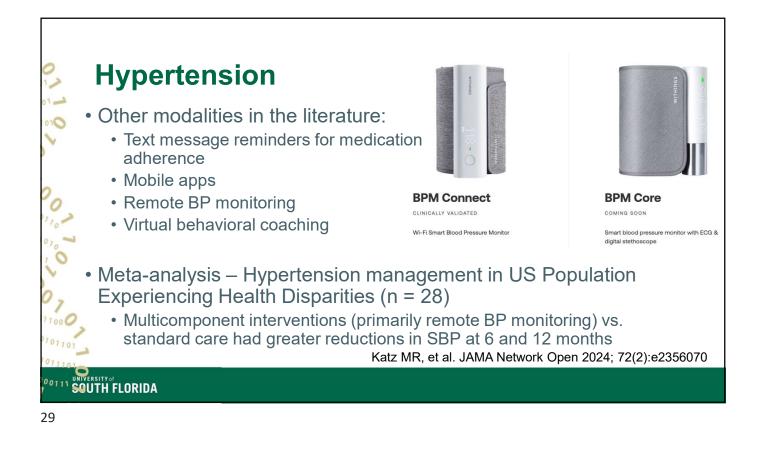
How much does this matter?

Varma et al. JACC 2024; 83(5): 611-631

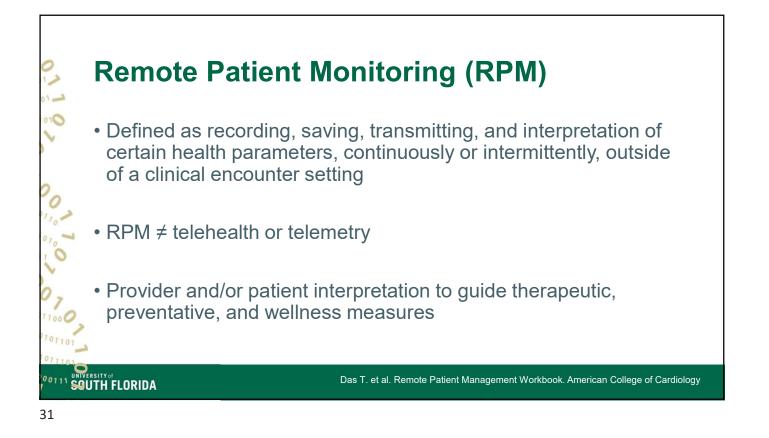
SOUTH FLORIDA

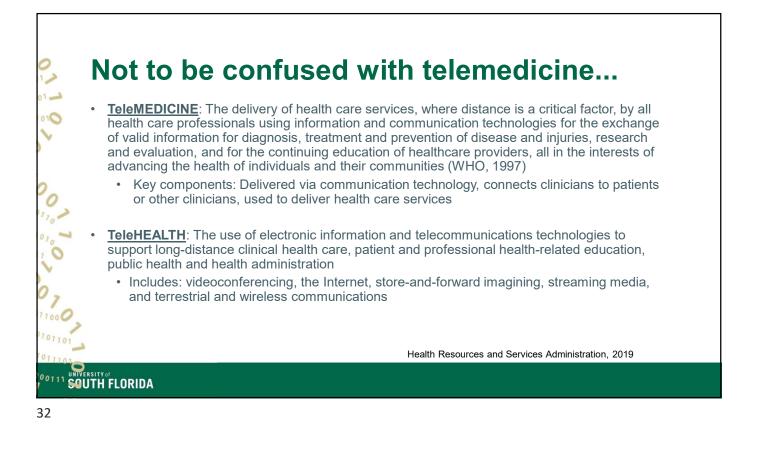












Remote Patient Monitoring (RPM)

Non-Invasive

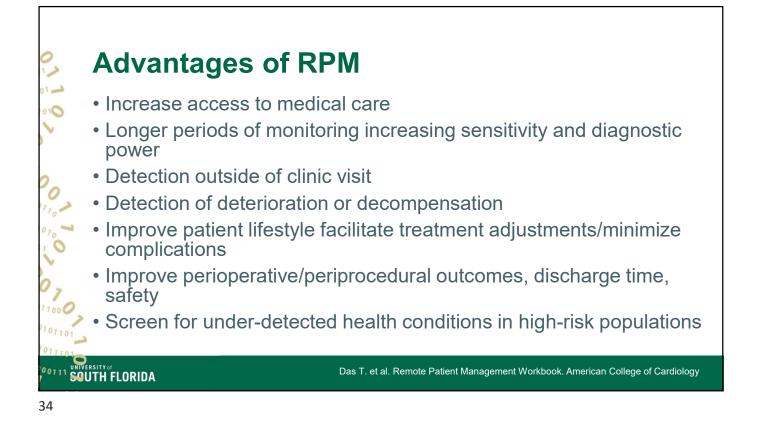
- Wearables
 - Smart watches, step trackers, chest straps
- POC Devices
 - Pulse oximeters, smartphones, glucose monitors
- Ambulatory Cardiac Monitors:
 - Continuous ECG monitor straps, event monitors, patch & button monitors, external loop recorder

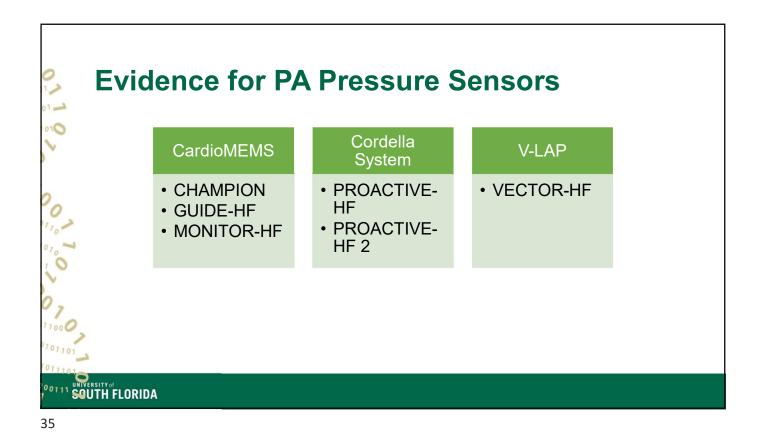
Invasive

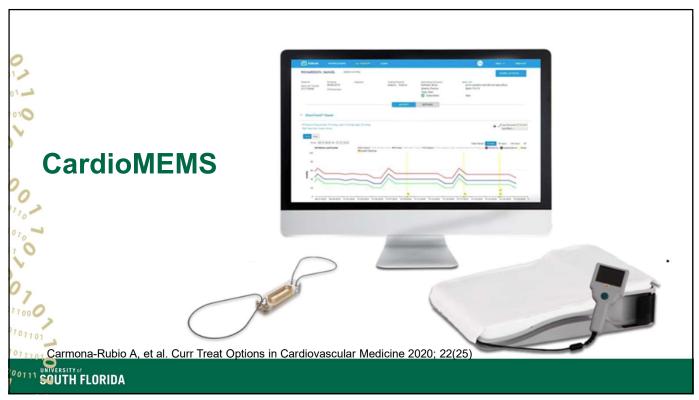
- Subcutaneous
 - Implantable loop recorders, CGMs
- Intravascular sensors
 - Pulmonary artery pressure monitors, future structural & vascular devices
- Electrophysiology devices
 - Pacemakers, defibrillators

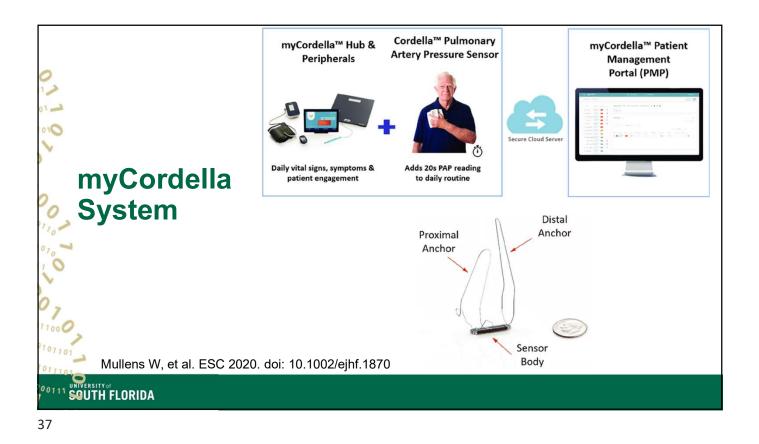


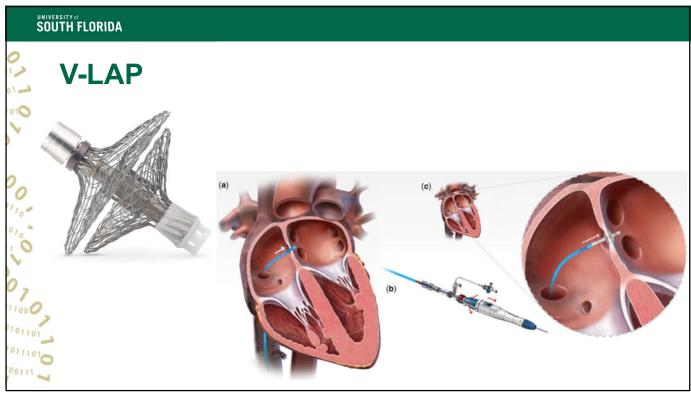


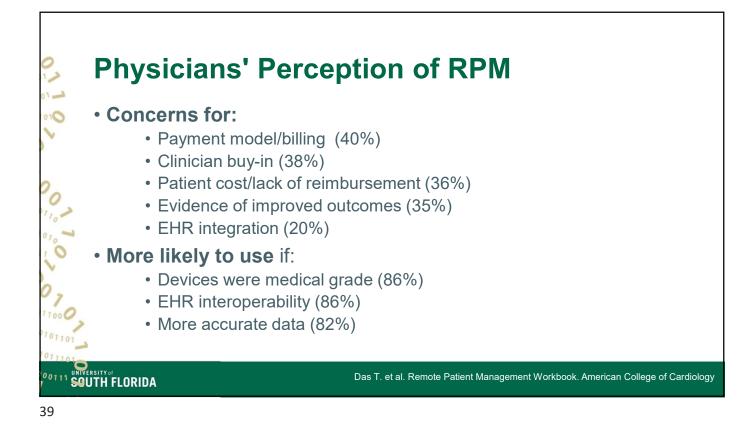




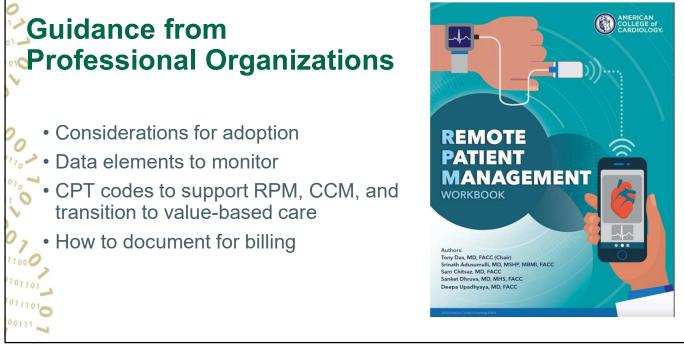


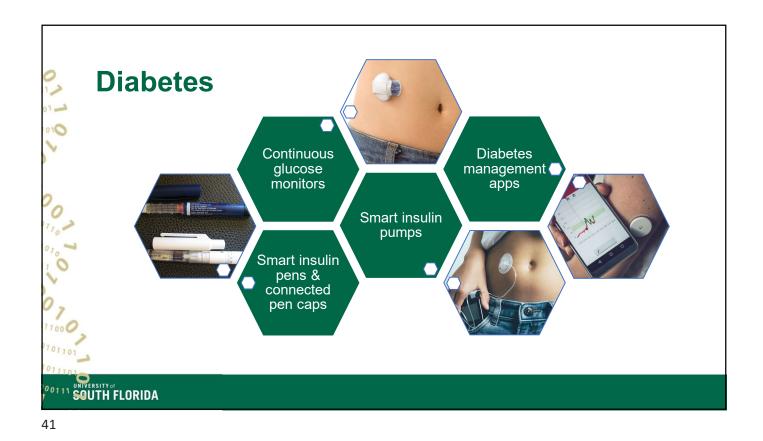


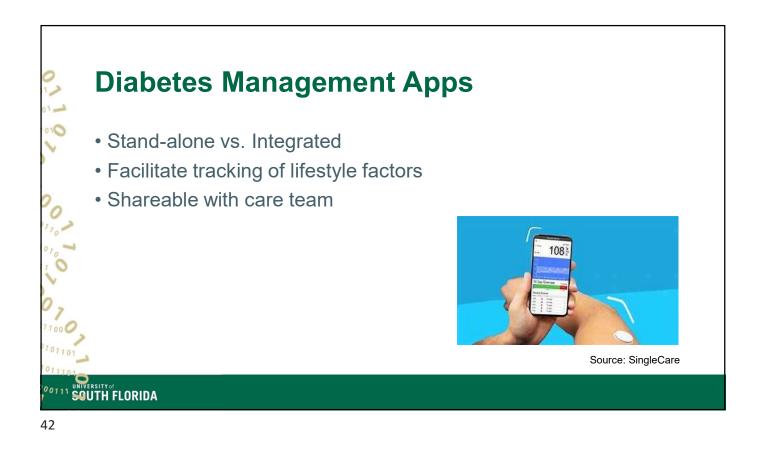


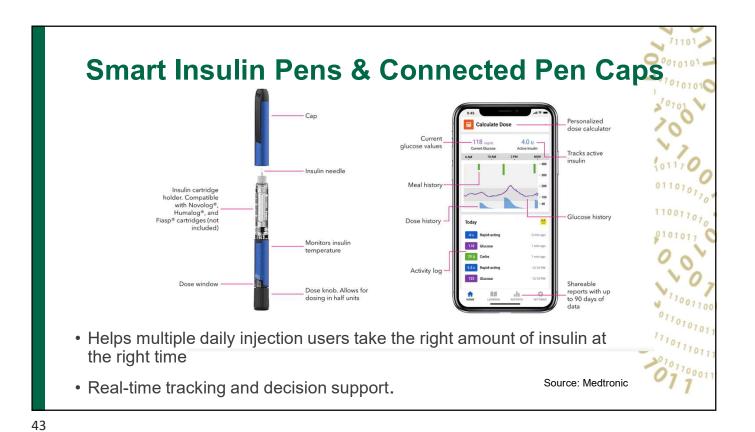


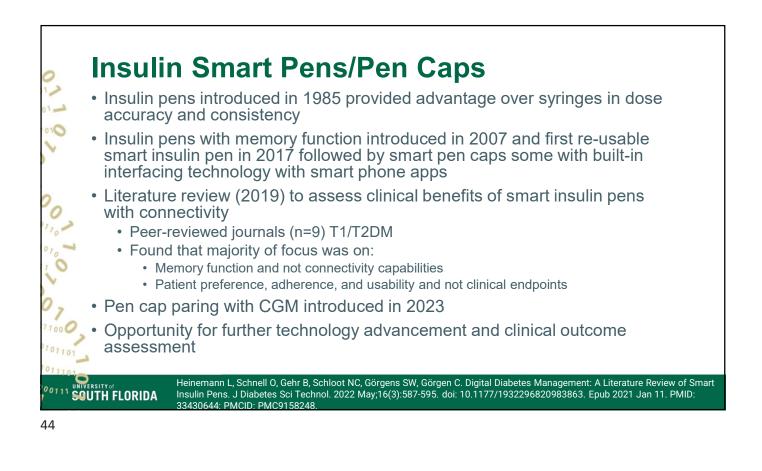
SOUTH FLORIDA

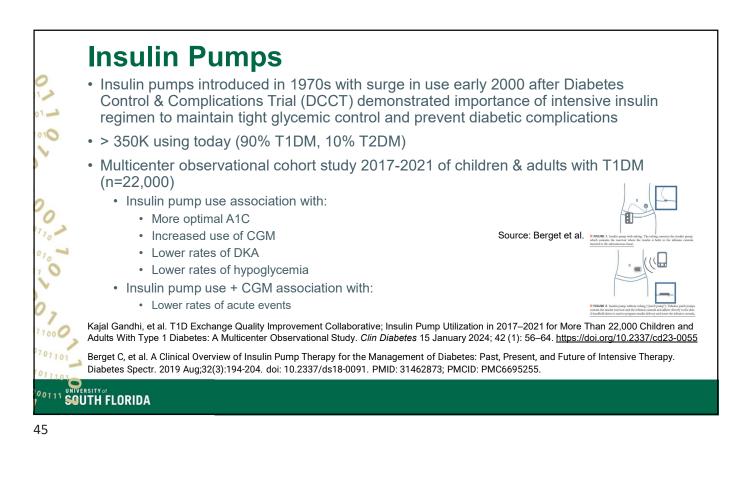


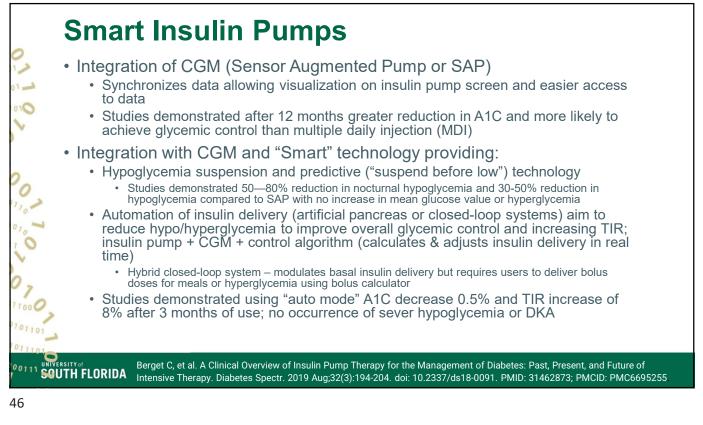




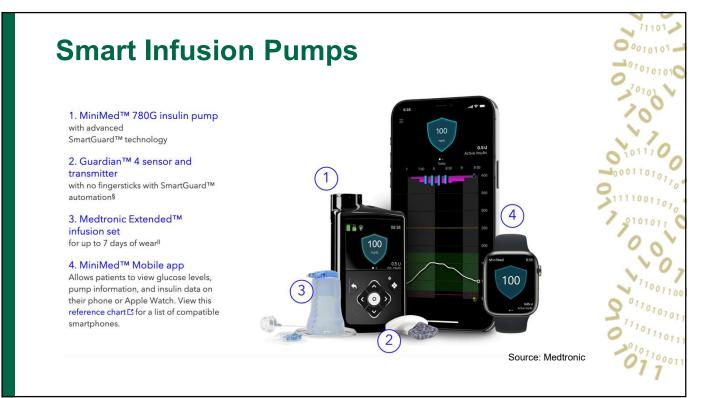


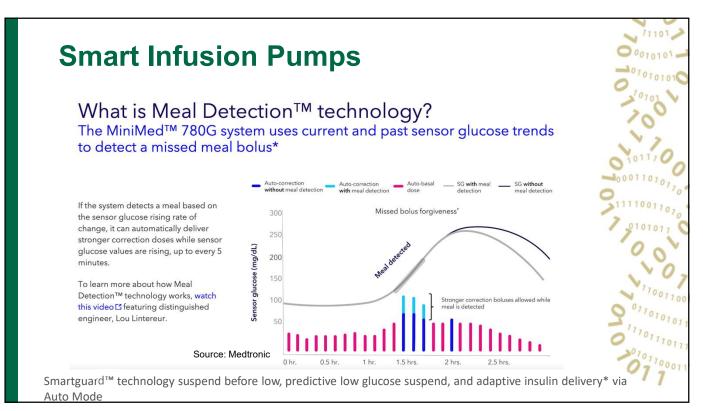




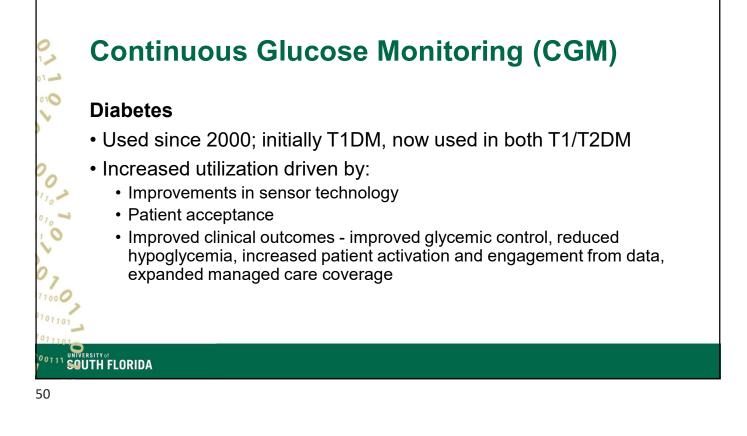


Automated Insulin Deliver Systems - 2024		Medtronic 780G	1220 Gonipod 5	Tandem Control IQ in X2 or Mobil	
CGM Type	Dexcorn G6, G7	Guardian 4	Dexcom G6 (will pair with Dexcom G7 pending FDA approval)	Dexcom G6, G7 or Abbott Libre 2	
CGMWear	Sensor Wear: 10 days for both Dexcom G6: reusable transmitter with battery life of 3 months Dexcom G7: disposable transmitter	Sensor Wear: 7 Days Transmitter: Reusable and needs charged between changes	Sensor Wear: 10 days for both Dexcom G6: reusable transmitter with battery life of 3 months Dexcom G7: disposable transmitter	Sensor Wear: 10 days for Dexcorns; Dexcorn Go: reusable transmitter with battery life of 3 months; Dexcorn G7: disposable transmitter; Libre: 14 days with disposable transmitter	
CGM Share	Dexcom Share options	Medtronic Carelink Connect App which also shows pump data	Dexcorn Share options	Dexcorn Share and Libre View options	
System Target	"Usual" (120), "Lower" (110); and "Higher" (130) mg/dL	100, 110 or 120 mg/dL	110, 120, 130, 140 or 150 mg/dL	112.5 - 160 mg/dL	
User Input	Meal announcements prior to meals for "usual for me", "more than usual," or "less than usual"	Recommended to bolus for carbohydrates prior to meals, but algorithm also has missed meal detection	Recommended to bolus for carbohydrates prior to meals	Recommended to bolus for carbohydrates prior to meals; option to extend bolus for up to 2 hours	
Temporary Targets	Notavallable	Temp target of 150 mg/dL for 30 min-24 hours and disables autocorrection boluses	Activity Feature changes target to 150 mg/dL and decreases doses by 50% to reduce adapted basal for chosen duration of 1 -24 hours	Exercise Activity: Target: Increased to 140-160 mg/dL which reduces baal delivery, requires manual start and stop Seep Activity: Narrows target range to 112.5-120 mg/dL and prevents autoconcetion bolues, can program sleep schedule or manually start/stop	
Exiting Closed Loop	No open loop, but pump will turn off after 72 hours with no CGM data if BGs are entered	If "time to exit" expires without entering BG data will go to manual mode	Limited Mode is activated if no CGM data for 20 minutes and will automatically return to closed loop with CGM data. Also "Automated Delivery Restriction" atam - insulin suspended for too long or max delivery for too long - requires manual return to Closed Loop	Manual Mode activates if no CGM data for 20 minutes; closed loop automatically restarts with CGM data	
Boks Automation	Meal bolus calculation is automated and all correction bolus doses are automated	Auto correction boluses are given every 5 minutes if glucose >120 mg/dL, missed meal detection will help with missed meal boluses	No automated boluses	Auto correction boluses once per hour if glucose predictec to be >180 mg/dL in 30 minutes	
Basal Automation	Automated and adjusts every 5 minutes based on CGM trends and adapts over time based on daily glucose patterns	Auto basal calculated based on total daily dose which is updated every day at midnight, adjusts every 5 minutes based on trends and aims for target	Adaptive basal is calculated from total daily insulin, updated at each pod change; basal adjusts every 5 minutes based on 60 minute glucose prediction aiming for target	Increases and decreases programmed basal rates based on 30 minute prediction of glucose alming for target	
Considerations	If you are someone who wants to have control and a lot of insight into the workings of the system, you may feel frustrated on this system; for exercise the recommendation is to disconnect then reconnect when finished	Option for 7 day extended wear infusion set and cartridge Current transmitter requires recharging but new disposable CGM pending FDA approval	Requires Dexcom CGM run on a compatible phone in order to access Closed Loop in addition to FDM device and Pod on body; Can use pharmacy benefit versus DME; Only true tubeless option but also only one insertion option	Pump is metal and alarms in metal detectors, CGM signal loss can be common if pump is facing away from CGM or towards body, Remote bolusing is an option on Teonnect app	Source: with Dia











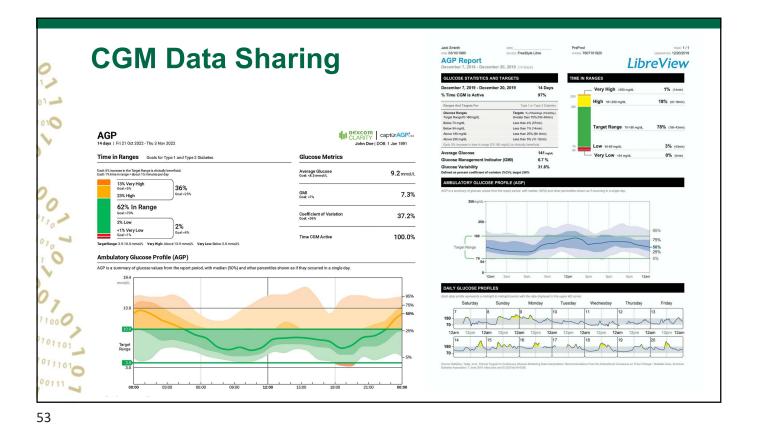
Continuous Glucose Monitoring (CGM)

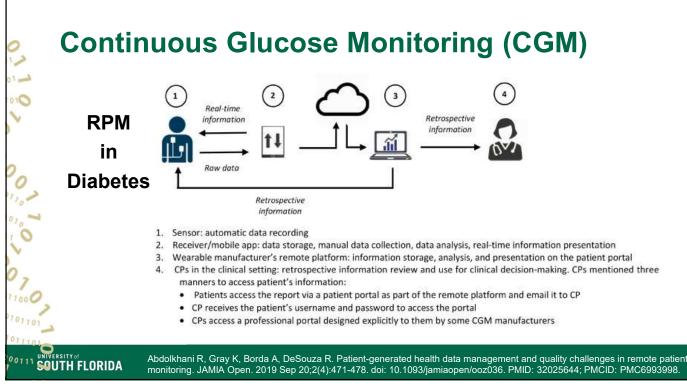
Diabetes

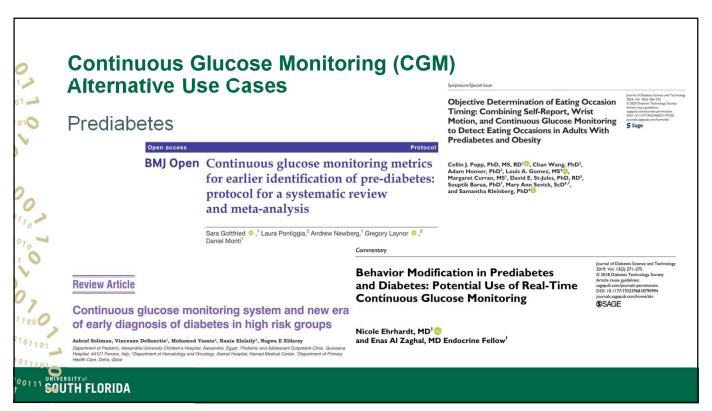
- Literature search 1999-2021
 - Strong evidence for CGM use in T1DM with reduced A1C and hypoglycemia, increased TIR
 - Similar benefits in T2DM (less strength of evidence)
 - Improved patient satisfaction in patients and parents of children using CGM
 - Improved clinical experience
 - Limitations include cost, accuracy, perceived inconvenience, integration into EHR

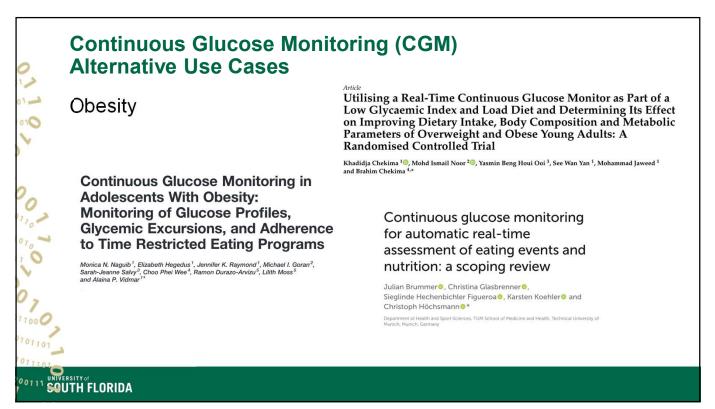
SOUTH FLORIDA Lin, R., Brown, F., James, S., Jones, J. and Ekinci, E. (2021), Continuous glucose monitoring: A review of the evidence in type 1 and 2 diabetes mellitus. Diabet Med, 38: e14528. <u>https://doi.org/10.1111/dme.14528</u>

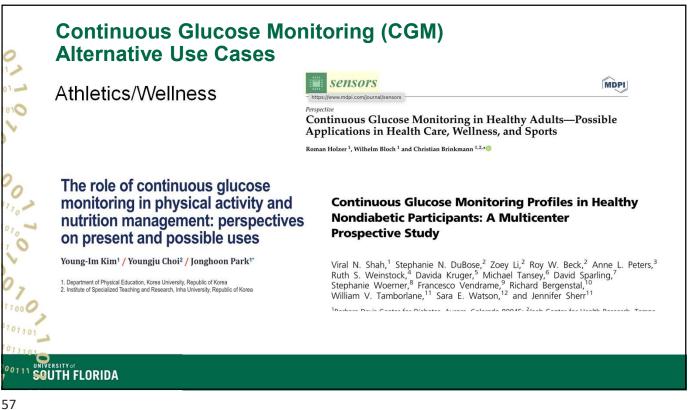
CGM Options in the U.S. 2024	Abbott Libre 2	Abbott Libre 3	Dexcom G6	Dexcom G7	Dexcom Stelo	6.02 5.07 Eversense E3	Medtronic Guardian 3	Medtronic Guardian 4	
Sensor Wear Time	14 days	14 days	10 days	10 days	10 days	3-6 months*	7 days	7 days	
Age Indication	4+ years		2 years +	2 years +	18 years+	18 years+	2+ years	7+ years	
Sensor Readings	Every minute		Every 5 minutes			Every 5 minutes	Every 5 minutes	Every 5 minutes	
Transmitter Style	Integrated	Integrated	Separate	Integrated	Integrated	Separate	Separate	Separate	
Transmitter Duration	14 days	14 days	90 days	10 days	10 days	1 year	1 year	1 year	
Approved Wear Locations	Back of upper arm	Back of upper arm	2-17 years: abdomen & upper buttocks 18 years+ abdomen and arm	2-6 years: arm, abdomen & upper buttocks 7 years+ arm and abdomen	2-6 years: arm, abdomen & upper buttocks 7 years+ arm and abdomen	Upper Arm	Abdomen, arm, upper buttocks	Abdomen, arm, upper buttocks	
Sensor Warm Up Time	1 hour	1 hour	2 hours	20-30 minutes	20-30 minutes	24 hours	2 hours	2 hours	
Alarm Customization	Optional alarms, Can turn off ALL alerts, even urgent low, for up to 6 hours	Optional alarms. Can turn off ALL alerts, even urgent low, for up to 6 hours	Urgent Low required, customizable features for sounds and repeat alerts	Quiet Mode optional	Quiet Mode optional	Wbrate on body transmitter, customizable on phone app	Customizable on Pump	Customizable on Pump & Phone App	
Data Sharing	Libre Link App	Libre 3 App	Dexcom Share	Dexcom Share		Eversense Naw App	Medtronic Connect App	Medtronic Connect App	
Data Access	Intermittent or Continuous options	Continuous	Continuous	Continuous	Continuous	Continuous	Continuous	Continuous	
Compatible Insulin Pumps	Tandem tslim X2	None yet	Omnipod, Beta Bionics Let, Tandem tslim X2, and Tandem Mobi system	Beta Bionics iLet and Tandem tslim X2	None	None	Medtronic 630G, 670G and 770G	Medtronic 780G	
Inserter Style	Integrated	Integrated	Integrated	Integrated	Integrated	Procedure - no inserter	Separate	Separate	
Interactions	Vitamin C (Ascorbic acid)	Vitamin C (Ascorbic acid) & Salicylic Acid	Hydroxyurea	Hydroxyurea & Acetaminophen >1 gram every 6 h	Hydroxyurea & Acetaminophen >1 gram every 6 h	Tetracycline Antibiotics	Acetaminophen	Acetaminophen	Source: Chile with Diabete



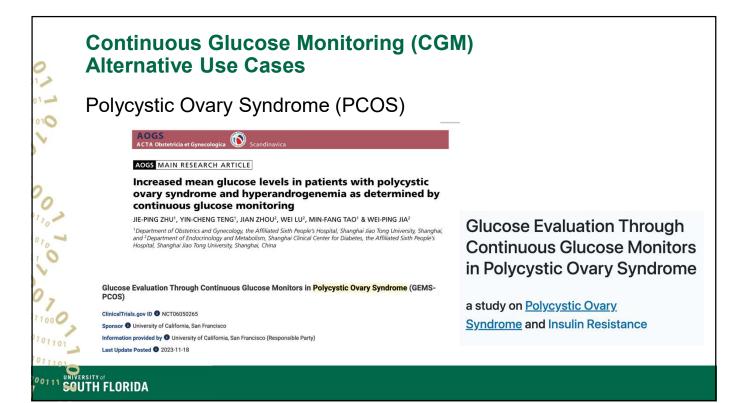


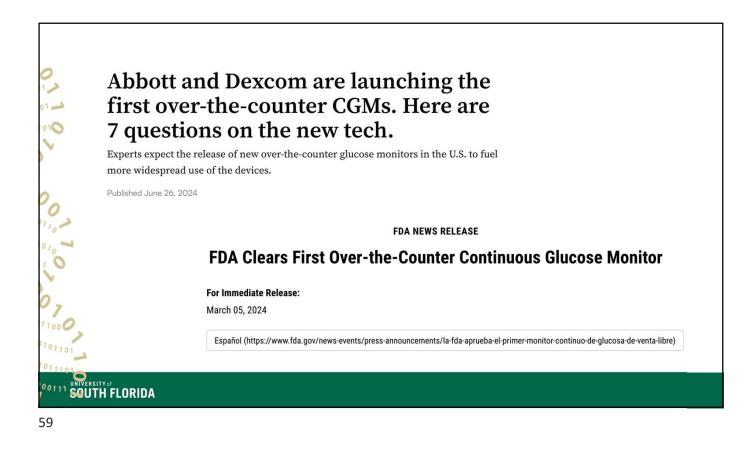














Which of the following is an example of invasive RPM?

- A. Smart watches
- B. Pulse oximeters
- C. Step tracker
- D. PA pressure monitors

Assessment Question

Which of the following have integrated smart technology that allows communication with continuous glucose monitors (CGM)? SELECT ALL THAT APPLY

- a. Insulin pens
- b. Insulin pen caps
- c. Insulin pumps
- d. Insulin vials

61

Assessment Question

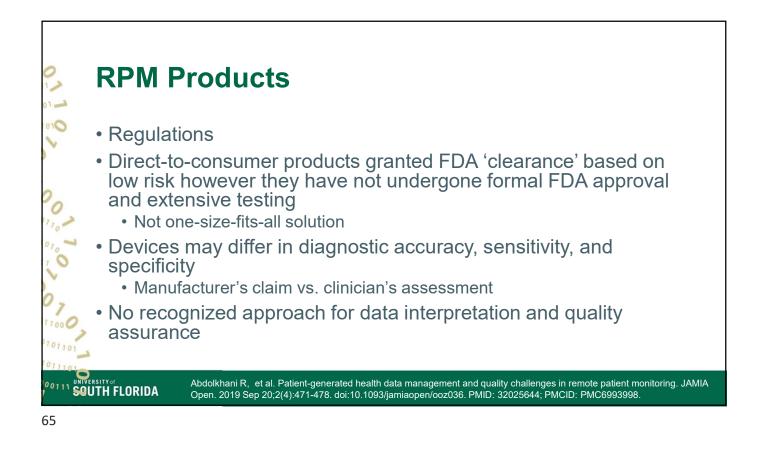
Benefits of continuous glucose monitoring (CGM) in both Type 1 and Type 2 diabetics include all of the following EXCEPT for?

- a. Reduced A1C
- b. Integration into EHR
- c. Reduced hypoglycemia
- d. Increased time in range (TIR)

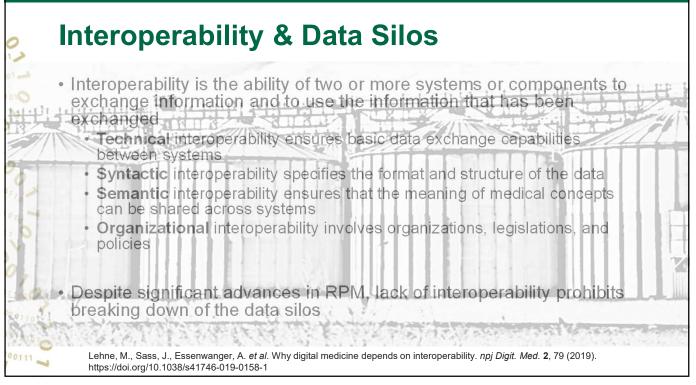


Digital and/or Health Patient LiteracyDigital
health
literacyAccess to technologyInfrastructure (broadband, Wi-Fi)
Readiness for adoption
Cost
Stin color and wearables
SetupHealth
literacyComponent of digital health literacy

Digital Health Literacy. www.ahrq.gov. Accessed 8.8.24; Stevenson LW, et al. JACC 2023; 81(23)









69

Terminology

Artificial intelligence (Al)

 Computer actions that mimic human decision making based on learned experiences and data

Machine learning (ML)

- Processes that allow computers to derive conclusions from data
- A subset of AI that enables the ability for computers to learn outside of their programming

Deep learning (DL)

- Processes that power computers to solve very complex problems.
- A subset of ML that makes computations in multilayer neural networks feasible

https://www.oracle.com/artificial-intelligence/what-is-ai/ai-vs-machine-learning/

Assessment Question

Which of the following is a barrier to acceptance and/or success of RPM?

- a. Digital/Health literacy
- b. Volume overload
- c. Data silos
- d. All the above

Assessment Question

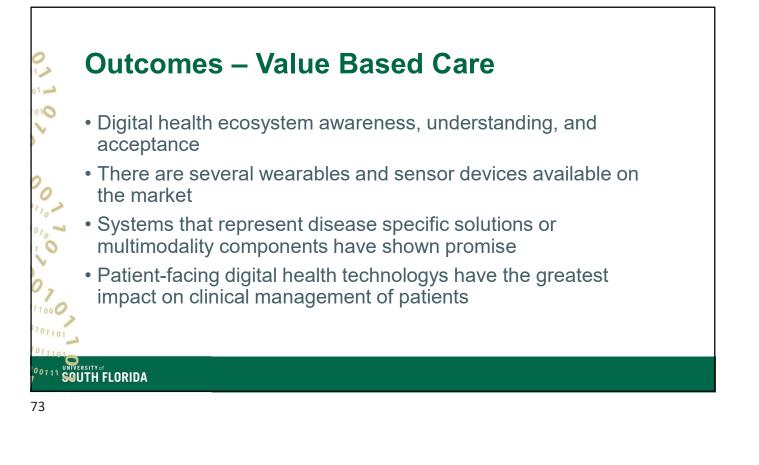
Processes that allow computers to drive conclusions from data and learn outside of their programming are

- a. Artificial intelligence (AI)
- b. Machine learning (ML)
- c. Deep learning (DL)
- d. All the above

71

UNIVERSITY of SOUTH FLORIDA

011	Considerations
010	 Limiting the number of devices/technologies with separate platforms
01,00	 Monitor specific disease states or cases to streamline the process
0,	• User friendly
01 01 101 01 1101 001 110 001 11	



Managed Care Private insurance - refer to specific plan

Medicare (https://www.cms.gov/medicare/payment/fee-schedules/physician)

- Established patient-physician relationship
- · Patient consent
- Physicians and non-physician practitioners who are eligible to furnish evaluation and management services (E/M)
- Physiologic data must be electronically collected and automatically uploaded
- RPM device must meet FDA definition
- RPM data collected for at least 16 of 30 days
- RPM services monitor acute care/chronic condition
- · Services may be provided by auxiliary personnel under supervision of billing practitioner

Medicaid – refer to state policies (<u>https://www.cchpca.org/topic/remote-patient-monitoring/</u>)

11 SOUTH FLORIDA

A https://telehealth.hhs.gov/providers/preparing-patients-for-telehealth/telehealth-and-remote-patient-monitoring

RPM CPT Codes

CPT Code	PT Code Description			
99453	Initial setup and education on use of equipment, can be done remotely by practice staff			
99454	Delivery of results/reports by practice staff to the physician caring for the patient			
99457	First 20 minutes of physician's interpretation and interactive communication with the patient/ caregiver every month			
99458	Subsequent 20 minutes of physician's interpretation and interactive communication with the patient/caregiver			

Note: Multiple codes can be billed in a 1-month cycle per device per practice, but each coed can only be billed once every month per patient, except 99458. This is an add-on code of 99457 and can be billed an unlimited number of times each calendar month

Source: CMS.gov; ACP: https://www.acponline.org/practice-resources/business-resources/telehealth-guidance-and-resources/remote-patient-monitoring-billing-coding-and-regulations-information (Accessed 8.8.24)

CPT Code	Description	Medicare physician office fee schedule	Medicare outpatient diabetes center	Private payer	Relative value unit (RVU) non- facility
95249 Personal CGM - Startup/Training Bill only once during the time period that the patien owns the device	Ambulatory continuous glucose monitoring of interstitial tissue fluid via a subcutaneous sensor for a minimum of 72 hours; patient- provided equipment, sensor placement, hook- up, calibration of monitor, patient training, and printout of recording	\$65.24	\$58.28 APC 5733	\$130	1.96
95250 Professional CGM Do not bill more than 1x/month	Ambulatory continuous glucose monitoring of interstitial tissue fluid via a subcutaneous sensor for a minimum of 72 hours; physician or other qualified health care professional (office) provided equipment, sensor placement, hook-up, calibration of monitor, patient training, removal of sensor, and printout of recording.	\$147.46	\$125.95 APC 5012	\$319	4.43
95251 CGM Interpretation Do not bill more than 1x/month	Ambulatory continuous glucose monitoring of interstitial tissue fluid via a subcutaneous sensor for a minimum of 72 hours; analysis, interpretation and report.	\$34.29	Paid under physician fee schedule	\$98	1.03

Assessment Question

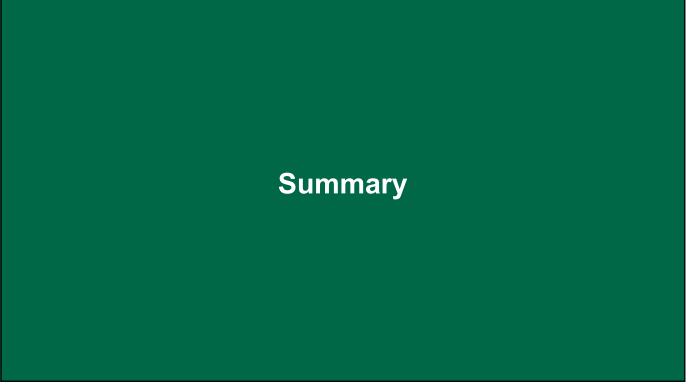
The same billing practices for RPM are applied for private insurance, Medicare, and/or Medicaid.

- a. True
- b. False

Polling Question

Using a 5-point Likert Scale, rate your level of knowledge and experience in RPM billing.

- 1 No knowledge, no experience
- 2 Limited knowledge, no experience
- 3 Limited knowledge, limited experience
- 4 Good knowledge, some experience
- 5 Good knowledge, a lot of experience



110-

1000

101101

⁰¹¹¹⁰¹C

SOUTH FLORIDA

Key Take Aways

- Understanding digital health ecosystems is integral to successful implementation of pharmacy practices and delivering value to customers
- There are several wearables and sensor devices available on the market
- Systems that represent disease specific solutions or multimodality components have shown promise
- Patient facing digital health technologies have the greatest impact on clinical management, are the most vulnerable to regulations however provide the greatest opportunity for contribution to valuebased care and willingness to pay



Abdolkhani R, Gray K, Borda A, DeSouza R. Patient-generated health data management and guality challenges in remote patient monitoring. JAMIA Open. 2019 Sep 20;2(4):471-478. doi: 10.1093/jamiaopen/ooz036. PMID: 32025644; PMCID: PMC6993998.

Azhar A, Gillani SW, Mohiuddin G, Majeed RA. A systematic review on clinical implication of continuous glucose monitoring in diabetes management. J Pharm Bioallied Sci. 2020 Apr-Jun;12(2):102-111. doi: 10.4103/jpbs.JPBS_7_20. Epub 2020 Apr 10. PMID: 32742108; PMCID: PMC7373113.

Lin R, Brown F, James S, Jones J, Ekinci E. Continuous glucose monitoring: A review of the evidence in type 1 and 2 diabetes mellitus. Diabet Med. 2021 May;38(5):e14528. doi: 10.1111/dme.14528. Epub 2021 Mar 6. PMID: 33496979.

Berget C, Messer LH, Forlenza GP. A Clinical Overview of Insulin Pump Therapy for the Management of Diabetes: Past, Present, and Future of Intensive Therapy. Diabetes Spectr. 2019 Aug;32(3):194-204. doi: 10.2337/ds18-0091. PMID: 31462873; PMCID: PMC6695255.

Gandhi K, Ebekozien O, Noor N, McDonough RJ, Hsieh S, Miyazaki B, Dei-Tutu S, Golden L, Desimone M, Hardison H, Rompicherla S, Akturk HK, Kamboj MK; T1D Exchange Quality Improvement Collaborative. Insulin Pump Utilization in 2017-2021 for More Than 22,000 Children and Adults With Type 1 Diabetes: A Multicenter Observational Study. Clin Diabetes. 2024 Winter;42(1):56-64. doi: 10.2337/cd23-0055. Epub 2023 Oct 12. PMID: 38230341; PMCID: PMC10788665.

Heinemann L, Schnell O, Gehr B, Schloot NC, Görgens SW, Görgen C. Digital Diabetes Management: A Literature Review of Smart Insulin Pens. J Diabetes Sci Technol. 2022 May;16(3):587-595. doi: 10.1177/1932296820983863. Epub 2021 Jan 11. PMID: 33430644; PMCID: PMC9158248.

Guan Z, Li H, Liu R, Cai C, Liu Y, Li J, Wang X, Huang S, Wu L, Liu D, Yu S, Wang Z, Shu J, Hou X, Yang X, Jia W, Sheng B. Artificial intelligence in diabetes management: Advancements, opportunities, and challenges. Cell Rep Med. 2023 Oct 17;4(10):101213. doi: 10.1016/j.xcrm.2023.101213. Epub 2023 Oct 2. PMID: 37788667; PMCID: PMC10591058.

Biesdorf S, Deetjen U, Kayyali B. Digital health ecosystems: Voices of key healthcare leaders. Healthcare Systems & Services Practice, McKinsey & Company. October 2021.

010

0

0

1000

¹⁰¹¹⁰¹ ⁰¹¹¹⁰¹ ⁰⁰¹¹¹

		References
1	-	Sinhal S, Kayyali B, Levin R, Greenberg Z. The next wave of healthcare innovation: The evolution of ecosystems. Healthcare Systems & Services, McKinsey & Company, June 2020.
01	110,	Friesdorf M, Deetjen U, Sawant A, Gilbert G, Niedermann F. Digital health ecosystems: a payer perspective. McKinsey & Company, August 2019.
1	~	WHO and HL7 collaborate to support adoption of open interoperability standards (July, 2023). https://www.who.int/news/item/03-07-2023-who-and-hl7-collaborate-to-support-adoption-of-open-interoperability-standards. Accessed on 8/5/2024.
		Lehne M, Sass J, Essenwanger A, Schepers J, Thun S. Why digital medicine depends on interoperability. NPJ Digit Med. 2019 Aug 20;2:79. doi: 10.1038/s41746-019-0158-1. PMID: 31453374; PMCID: PMC6702215.
0	01 7.00	Torab-Miandoab A, Samad-Soltani T, Jodati A, Rezaei-Hachesu P. Interoperability of heterogeneous health information systems: a systematic literature review. BMC Med Inform Decis Mak. 2023 Jan 24;23(1):18. doi: 10.1186/s12911-023-02115- 5. PMID: 36694161; PMCID: PMC9875417.
0		Das T, Adusumalli S, Chitsaz S, Dhruva S, Upadhyaya D. Remote Patient Management Workbook. American College of Cardiology. <u>https://www.acc.org/About-ACC/Innovation/Remote-Patient-Management-Workbook</u> . Accessed on 8/5/2024.
7	0	Mylod D, Lee T, Fixing Data Overload in Health Care. HBR. March 2022.
0	7	Zahedani AD, McLaughlin T, Veluvali A, Aghaeepour N, Hosseinian A, Agarwal S, Ruan J, Tripathi S, Woodward M, Hashemi N, Snyder M. Digital health application integrating wearable data and behavioral patterns improves metabolic health. NPJ Digit Med. 2023 Nov 25;6(1):216. doi: 10.1038/s41746-023-00956-y. Erratum in: NPJ Digit Med. 2024 Jan 12;7(1):9. doi: 10.1038/s41746-024-00996-y. PMID: 38001287; PMCID: PMC10673832.
7	000	
01	01101	
0	111010	
0	0111	
8	2	

Managing Metabolic Disorders

The Role of the Pharmacist within the Technological Ecosystem

Kevin Olson, Assistant Professor Director (ITEHC) Taneja College of Pharmacy Aimon C. Miranda, PharmD, BCPS Associate Professor Coordinator of Clinical Informatics Taneja College of Pharmacy

